Overview
The purpose of this activity is to enable the learner to have a better understanding of the self-identified characteristics and behaviors categorized by a group of nurses recognized for quality nursing care by their patients, which contributed to the patients’ positive perceptions of the care provided.

Learning Outcomes:
At the conclusion of this activity, learners will be able to:
1. Relate background information about what is currently known about the relationship between the nurse and patient and how it affects patient satisfaction
2. Identify the major themes that emerged from study
3. Discuss the subthemes that came out of the 2 major themes

Contact Hours 1.4

Requirements for Successful Completion
Requirements for successful completion includes: read the entire article, score 70% or better on posttest, complete the online evaluation form.

Conflict of Interest
The planners and faculty have declared no conflicts of interest related to this activity.

Commercial Support
There is no commercial support or sponsorship for this activity

Expiration Date of Contact Hours
Posttest must be completed on or before March 31, 2020

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